

The Msunduzi Association of Residents, Ratepayers, and Civic Organisations (MARRC)

Minutes of IDP/CFO Meeting

DATE: 21 Aug 2020

TIME: 14h00

VENUE: IT Based TEAM Meet Process organized by Mr Siwelele Zimu

Item No.	Agenda Item	Responsibility
1.	Welcome, Introduction & Apologies	Siwelele Zimu (Chairman, IDP)
2.	Minutes previous meeting& matters arising	All
3.	IDP-Budget and OPMS process plan	Siwelele Zimu (Chairman, IDP)
4.	Audit Reports	Nelisiwe Ncobo (CFO)
5.	Audit Tracking tools	Nelisiwe Ncobo (CFO)
6.	Revenue enhancement update	Nelisiwe Ncobo (CFO)
7.	Update on landfill site	Deferred
8.	Update on waste management services	Deferred
9.	Closure and Way Forward	Siwelele Zimu (Chairman, IDP)

IN ATTENDANCE

Surname	Name	Organisation	Cell	Email Address
Ngcobo	Nelisiwe	NN Mzunduzi (M) CFO	-	Nelisiwe.Ngcobo@msunduzi.gov.za
Khoza	Sifiso	SK M.	-	Sifiso.Khoza@msunduzi.gov.za
Langa	Odwa	OL Acting Senior Manager.	-	Odwa.Langa@msunduzi.gov.za
Thebolla	Mzimkhulu	M. Mayor	0834081551	Thebolla@msunduzi.gov.za
Zimu	Siwelele	SZ IDP manager	0783478175	Siwelile.Zimu@msunduzi.gov.za
Khathide	Madoda	MK MM	-	madoda.khathide@msunduzi.gov.za
Homan	Candice		-	homancj@gmail.com
Rampaul	Garth	GR Woodlands RRA	-	garthrampaul@gmail.com
Hlatshwayo	Moses	MH GERA	-	bongimha@gmail.com
Mcluckie	Wendy	WM		wendymac.pmb@gmail.com
Elliott	Edith	EE AshLyn RRA	0824159435	elliott.edith018@gmail.com
Bedingfield	Deirdre	DB BBLRRA	0845556830	deebed@gmail.com
Green	Peter	PG Scottsville RRA	0827745477	green@ukzn.ac.za
Naidoo	Kantha	KN Lincoln Meade RRA	0677592908	kantha@asmalls.co.za
Waldhausen	Anthony	AW MARRC	0725362978	arwaldhausen@gmail.com
Beekrum	Keven	KB Xcelerate		kevin.beekrum@xcelerate.co.za
Ntshangase	Terrance	TN Sobantu		mgazitet13@gmail.com

Apologies					
Fanner	Jacyn	JC	Cleland/Meadows RRA	0828630291	jfanner@gmail.com
Ndlovu	Thandeka	TN	Save PMB	-	thinathi.cc@gmail.com

DISCUSSION	ACTION BY	DEADLINE
1. Welcome, Introduction & Apologies. SZ welcomed all present, as the Chairman of IDP.	SZ	N/A
2. Purpose of the meeting To discuss the IDP budget, OPMS, Audit Reports, Audit Tracking tools, Revenue enhancement and update on the landfill and waste management.	ALL	N/A
3. Minutes from the previous meeting and matters arising Minutes of the Public Participation Meeting with the Msunduzi Association of Residents, Ratepayers and Civics were accepted.	SZ	
4. IDP-Budget and OPMS process plan SZ outlined the timing and deadlines for the IDP and how the budget will be developed for 2021 and 2022, saying that the plan had been circulated for comment.	Nil	N/A
QUESTIONS AW asked how MARRC could participate in the development of the process plan. SW replied that comments made during meetings could be factored into the plan.	SZ	ALL
KB raised the point that in the IDP process plan preparation, ward councillors are supposed to play a pivotal role but are often not available and are unable or unwilling to facilitate engagement and many provisions outlined in the IDP document do not translate into action.	SZ	Request summary
EE asked how to ensure sufficient IDP funding is secured for infrastructure maintenance etc e.g. in the Ashburton/Lynnfield Park area to make the area more likely to attract funding for e.g. the development of the Durban Joburg economic corridor.	SZ	ALL
KN referred to Clause 3.3 in the IDP plan and asked clarity on the timing for input by MARRC.	SZ	
ANSWER SZ emphasised that the budget being circulated is not the current one just adopted but the one for 2021/2022, a process started about 10 months before the budget is compiled and should take into account points e.g. that raised for example by KB. Additional points should be tabled through MARRC via AW.	ALL/AW	ALL Before deadlines
5. Audit report QUESTIONS EE commended on Msunduzi's progression from adverse opinion in 2017-2018 to qualified opinion in 2018-2019 and asked whether, if findings were reported as still in action in one reporting period, and did not appear in the next reporting period's findings, did that mean they were resolved.		

DISCUSSION	ACTION BY	DEADLINE
<p>ANSWER OL to reply for the CFO that 73% of the issues in 2017-2018 were resolved and the issues outstanding in 2017-2018 were resolved leaving only one issue that appears in Annexure A and relates to Waste Management.</p>	NIL	N/A
<p>6. Revenue enhancement update The CFO (NN) outlined a decline in revenue since lockdown in March, with a slight increase in June, due to the introduction of credit control, though collection is still low (80% instead of about 95%). A credit enhancement team was set up and meets every week to look at revenue and debt. The main challenges remain in services. A grant has been received from Central Government to assist with revenue loss but it makes it difficult for Msunduzi to only depend on obtaining its equitable share. Debtors currently sit at R4.4 billion, collections at R340 million per month.</p> <p>QUESTIONS: EE raised questions on progress in fixing the errors and inaccuracies in billing, enforcing payment and expressed despair wrt water losses compounding loss of revenue and asked what is and can be done.</p> <p>KN asked about a payment plan for those in debt and whether we can assist in conveying the plan to the community.</p> <p>GR raised the problem of pre-existing debt impeding indigents from making an indigent application as that it appears that debt has to be settled first.</p> <p>ANSWERS (CFO): CFO said of the R4.4 billion in losses, R1,4 billion is coming from water losses alone so intern plumbers will be recruited.</p> <p>In terms of inaccuracies, overcharges were picked up and corrected during the audit.</p> <p>WRT indigents, the CFO acknowledged that</p> <ol style="list-style-type: none"> registration is very low at 5200. Therefore, Msunduzi will be appointing 3-3 people per ward to assist with registration to gain 72 kw electricity and 6 Kl water free. Debt is written off straight away. <p>WRT payment plan, the CFO advised that whilst people are signing the payment plan, they are not honouring it with payment.</p> <p>QUESTIONS/REQUESTS WM asked what is meant by water restrictions.</p> <p>GR requested Marlon Hoskins should visit the Woodlands area to correct the multiple billing problems.</p> <p>GR also raised sending in reports on the illegal connections but nothing has been done.</p> <p>AW raised an example of an inaccurate bill with many estimates. No proper investigations with staff not knowing what they are doing.</p>	<p>CFO</p> <p>CFO</p> <p>CFO</p> <p>CFO/M</p> <p>CFO</p> <p>CFO</p> <p>CFO</p> <p>CFO</p> <p>GR</p> <p>AW</p>	<p>Request summary</p> <p>Request summary</p> <p>CFO/ALL</p> <p>Request summary</p> <p>Request summary</p> <p>Request summary</p> <p>Request summary</p> <p>CFO</p>

DISCUSSION	ACTION BY	DEADLINE
<p>EE asked whether the community could not assist in exposing leaking pipe so water leaks are fixed faster as, not only is water revenue being lost but dam levels are dropping and this is very worrying.</p> <p>CFO responded: To WM that only those not paying would have a restrictor valve fitted to their water supply connection.</p> <p>To GR requesting detailed queries from the Woodlands area be sent to her so that a meeting can be arranged to resolve matters.</p> <p>To AW requested the statement be submitted to a “dispute resolution committee” consisting of legal services, finance senior revenue management as well as infrastructure and GIS. Staff, however, due to the pandemic, are working on a rotational basis, and there is no full complement of staff, including meter readers. For meter readings, the community are requested to submit readings.</p> <p>To EE trainees would be assigned per ward, employing unemployed graduates to assist in fixing leaks.</p> <p>REQUESTS: GR asked requested urgent attention to leaks and training of staff dealing with billing issues.</p> <p>AW asked email address for submitting water readings.</p>	<p>GR/CFO</p> <p>AW/CFO</p> <p>CFO</p> <p>CFO/?</p> <p>SZ to send</p>	<p>Request summary</p> <p>IMMEDIATE</p> <p>Request summary?</p> <p>Request summary</p> <p>IMMEDIATE</p>
<p>7. Update on landfill site The waste representatives not being present, SZ requested that feedback be deferred until the next meeting, though much is being achieved on site.</p>	<p>SZ</p>	<p>Next meeting</p>
<p>8. Update on waste management services Discussion deferred until the next meeting.</p>	<p>SZ</p>	<p>Next meeting</p>
<p>9. Closure and Way Forward QUESTION/REQUEST: EE asked whether in accordance with Section 139, whether financing had been requested for the landfill remediation.</p> <p>KN asked that EE be included in the landfill Monitoring committee.</p> <p>TN feedback re 1. the landfill site wrt the recent meeting with the MM, 2. when action against the people on the landfill site will be taken 3. Would like to know where the new tender notification for the landfill site can be found.</p> <p>RESPONSE: SZ undertook to share reports on the landfill site with MARRC by close of business Tuesday in terms of the status of the landfill site and waste management and ensure Edith is included in the landfill monitoring committee. He also stated that Section 139 financing had not been requested.</p> <p>In terms of external funding for the landfill, SZ reported none had been received.</p>	<p>?MM</p> <p>SZ</p> <p>SZ</p>	<p>Request summary</p> <p>Request summary</p> <p>Close of day Tuesday 25th August.</p>

